



QUALITY POLICY

Delta Transformers Inc. is dedicated to continuously improving our ability to anticipate, identify and consistently satisfy the collective needs of our customers, suppliers, employees, and other interested parties.

To maintain a leadership position as a supplier of “quality” transformers, complementary products and services, we are committed to implementing and maintaining an ISO 9001 Quality Management System in order to:

- Participate in the exchange of quality management techniques and, where feasible, adopt the most effective quality technologies and business practices.
- Promote ownership, responsibility and accountability for quality among all employees and management.
- Ensure employee awareness of quality initiatives through formal training and communication programs.
- Continually improve product and service quality through:
 - setting and reviewing measurable quality objectives and performance targets,
 - collecting, analyzing and utilizing quality data; and
 - reviewing the Quality Policy for continuing suitability.

A handwritten signature in blue ink, appearing to read "WG Hammond".

William G. Hammond
Chief Executive Officer
November 16, 2017