



Our Quality policy:

At Delta Transformers Inc., we recognize the customer as a business partner. Our customers' satisfaction is our priority and we encourage a long-term relationship with them.

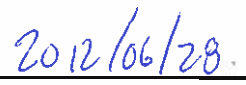
We do this by continuously improving our quality management system, establishing measurable and quantifiable quality objectives and analyzing them at regular intervals, as well as designing and manufacturing a product that meets market expectations.

At Delta Transformers Inc., we are committed to:

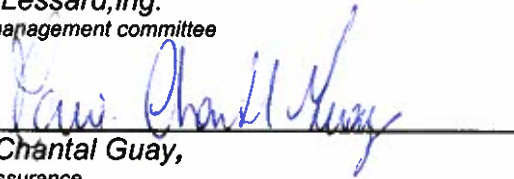
- *Answering to the immediate needs of our customers and anticipating their future needs.*
- *Choose suppliers and subcontractors who share the same objectives of quality and satisfaction of our customers.*
- *Manufacture and ship quality products that meet our customers' requirements.*
- *Encourage creativity and human resource development.*
- *Ensure that our employees are committed to the **Delta Touch**, synonym of quality.*



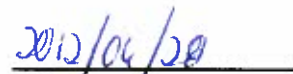
Marco Lessard, ing.
For the management committee



Date



Marie-Chantal Guay,
Quality assurance



Date